## Green-GO Wireless Quick Start Guide



### Thank you for choosing the Green-GO Wireless Intercom system.

The Green-GO Wireless Intercom system consists of the following hardware:

- GGO-WBP: Wireless Belt-pack
- GGO-WAA: Active Antenna (Sold Separately)

#### What's in the box:

- 1 x Green-GO Wireless Unit
- 1 x Battery Pack
- 1 x USB Charge Cable
- 1 x USB Wall Outlet





1	RGB Display	4	Battery Compartment
2	Selection Button	5	USB Charge Port
3	Clickable Rotary Encoder	6	LED Indicator
		7	Retaining Screw
		8	Power On/Off Switch
		9	4-Pin XLR Headset Socket

#### **Setting up the Green-GO Wireless Belt-pack**

- The battery should be charged and ready to go, however due to the time the unit may have spent in storage, we recommend that you charge the battery for approximately 4 hours via the included USB cable and USB Power Adapter
- We advise use of a wall outlet to avoid power surge occurring from use with a USB port.
- Once the battery is charged, take the battery off charge.
- Insert the battery into the Green-GO wireless belt-pack unit by sliding it into the main section. When doing so, ensure that the pack is inserted so that the screw hole of the battery pack matches the screw hole of the main Green-GO unit. Push the battery fully into the slot, and secure with the retainer screw. The battery can be charged inside the Green-GO belt-pack, and does not need to be removed.
- Connect your microphone headset to the unit, ensuring that you are using a headset with a 4-Pin XLR Female Connection.

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- To power up the unit, slide the power switch on the base of the unit towards the battery retaining screw, and hold for 2 seconds. The same process is repeated to power down the unit.
- The unit will display the Green-GO Logo whilst loading, before showing the belt-pack homescreen display.
- The belt-pack home-screen will display whichever users or groups have been assigned to channels 1 and 2, and additionally channels 3 and 4 if Four Channel Display Mode has been enabled. (Please note that if this setting is changed in the menu, that the unit must be powered off and on for this change to be completed.
- The Setup Menu can be accessed by holding down the rotary encoder, and whilst still depressing this, selecting the button that is located next to "Setup" on the screen. To scroll through menu options, rotate the rotary encoder, and press the encoder to select an option. You can always return to the previous menu level by using the rotary encoder to select "Exit" on the menu.
- 1 Antenna can serve 4 belt-packs, and 1 belt-pack can receive signals from 4 antennas. The belt-pack will automatically connect to the antenna from which it receives the clearest signal level.

#### **Preparing the Antenna:**

The antenna is powered by POE (Power over Ethernet), and is designed to be integrated into an existing Green-GO network.

The antenna features only one button, and an LED indicator. The LED indicator will display as follows, depending on the system status:

LED Status:	Indication:
Red/Green Blink	There is no other device on the system with the same configuration. If you are using the wireless system as a stand-alone system, then the LED will continue to blink red and green.
Green Blink	Another device with the same configuration is on the system
Red Slow Blink	The antenna is ready to be paired with a belt-pack
Red Fast Blink	The antenna is clearing any previously paired devices

#### Pairing the Antenna with a Belt-pack

- To pair a belt-pack to the antenna, press and hold the red button for two seconds. The LED will begin to blink red.
- On Belt-pack go to the antenna menu, and select any of the four slots to assign that antenna to that slot. Press the rotary encoder and the display will display "Registering". Once completed it will display "registered".

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To clear any previously paired connections from the antenna, press and hold the red button until the LED begins to flash red quickly. The antenna will now begin to remove any previously paired devices, before returning to it's previous state (either red/green blink if no other device on the system is found with the same configuration, or green blink if another device is found on the system with the same configuration.

#### **Defining Channels Names and User Groups**

#### Selecting the User:

 To select the user of the belt-pack, enter the menu using the rotary encoder and selecting Setup. Scroll down to Select User, and press the rotary encoder. Scroll to your desired user, and depress encoder

#### Channel Assignment:

- To assign Users or Groups to any of your 32 channels, enter the menu using the rotary encoder and selecting Setup.
- Scroll down to Channel Assignment, and press the rotary encoder. You will see a list of 32 channels. Each of these channels can be assigned to either a User or Group.
- To assign a channel, scroll to the desired channel number, and press the encoder. Scroll to ID
  and press the encoder. From here you can choose either User or Group. Selecting either of
  these options, will present a list of either Users or Groups, which can be assigned to that
  Channel on your belt-pack.

#### **Troubleshooting**

There is no signal or poor signal level to the belt-pack	<ul> <li>Check Pairing with Antenna</li> <li>Check you are within range (300 metres maximum with clean line of sight)</li> <li>Ensure that the antenna is vertically orientated</li> </ul>
My voice is distorted or muffled	- Check the sensitivity of the microphone in the audio section of the menu
The antenna is not sending a signal	- Check that the LED is not blinking red and green. This mean that there is no other device on the system or that the antenna is not configured to the network configuration.
The device will not connect to the network	You may not be using the same configuration as the existing network. Use the menu option to clone the existing network configuration.